



Scrap in Field Form

USE ONE FORM PER PUMP

Liberty Pumps warrants its products for 3 years from the last dated bill of sale. See 3-Year Limited Warranty for complete information and warranty-voiding characteristics.

This form must provide a complete description of failure, be filled out in full, and be approved/submitted by a Liberty authorized representative in order to receive credit. Photos required of nameplate and bottom of pump.

PUMPS/PRODUCTS NOT COVERED UNDER THIS Scrap-in-the-Field POLICY

- Pumps older than 39 months from the "Date Code" (date of manufacture) as noted on the pump nameplate
- Pumps with "gross jamming" – I.E. rags, stones, wood, and other foreign debris in impeller cavity
- Pumps used in oil, chemicals or other non-intended applications. (Consult Liberty's complete Warranty)
- New pumps (uninstalled) that are old or unwanted (e.g. inventory purging or balancing).
- New pumps with concealed freight damage
- X-Series explosion-proof (hazardous location) pumps
- Packaged Systems D3600-Series and 2400-Series
- EPS (Engineered Pump Systems)
- Pumps above 2 hp - Commercial Series pumps
- Any new product launched to market within the last 12 months

Consult factory for RMA# if product is excluded by list above and must be returned to factory: 1-800-543-2550

Customer Reference*

Rep Email*

Distributor Name*

Distributor Address*

Owner's Name*

Purchase Date*

 

Date of Failure*

 

Pump Model*

Serial No.*

Date Code*

Description of Failure*

- | | | |
|--|---|---|
| <input type="checkbox"/> Runs intermittent | <input type="checkbox"/> Blows fuse/breaker | <input type="checkbox"/> Hums but does not pump |
| <input type="checkbox"/> Will not turn on | <input type="checkbox"/> Will not turn off | <input type="checkbox"/> Other failure (explain): |

***Photo required of nameplate and bottom of pump.**

Upload below